

Being a Presentation at the 2019 Information Technology Professional's Assembly, Abuja,  $26^{th} - 27^{th}$  June 2019.

### Lecture Outline



# **Appreciation & Acknowledgements**

### Introduction

- > The keywords:
  - Higher Education refers to all forms of post-secondary education offered in universities, polytechnics, colleges of education and their equivalents.
  - Digital Infrastructure the fundamental services/facilities that are necessary for the IT capabilities of a nation, region, city, organizations, etc.
  - o They include:
    - Internet Backbone, Fixed Broadband, Mobile Telecommunication, Network Infrastructures, Data Centers, Cloud Computing, IoT, etc.



#### > The keywords:

- Global Relevance and Competitiveness having competitive advantage like other World-class universities. This is as dictated by the Global Ranking Agencies:
  - Times Higher Education (THE) World University Ranking
  - Shanghai Jiao Tong University Ranking (SJTUR)
  - Cybermetrics Lab. (Webometrics Ranking)
  - Cybermetrics Lab. (Repositories Ranking)



• For a university to flourish and thrive, its investment in its digital infrastructure needs to be as good as its physical infrastructure, and the two need to be seen to blend seamlessly together."

lain Martin, Vice Chancellor,
 Anglia Ruskin University



- HEIs/University in the 21<sup>st</sup> Century?
  - ✓ A degree awarding institution of higher learning that has:
    - a conducive and serene environment for learning;
    - well-equipped (state-of-the-art) laboratories and studios for Teaching
       & Research;
    - regular supply of electricity & Internet 24/7;
    - · qualified and experienced faculty and staff; and
    - comfortable accommodation for students and staff amongst others.



"Many Nigerian Researchers are still Analog and need to be trained in the use of ICT."

- The Punch, June 19, 2019.

- Prof Elias Bogoro ES, TETFUND

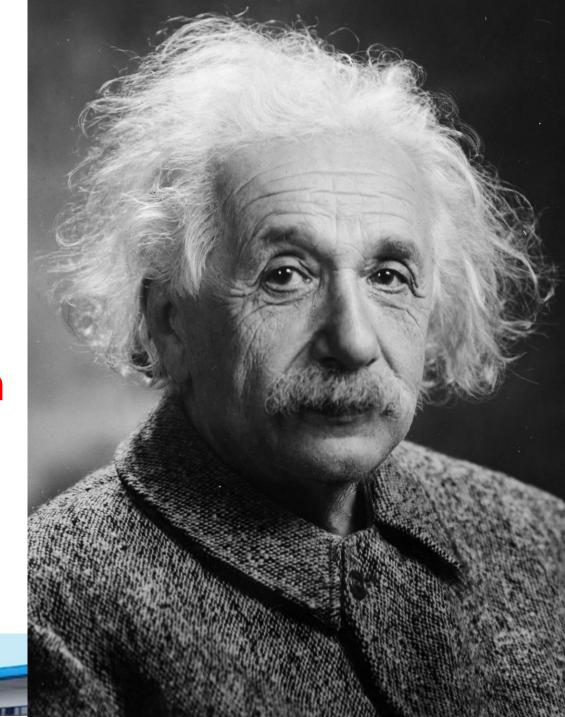




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"To create the future, we will need a huge shift in thinking, values, and action."

- Albert Einstein



#### Disruptive Technologies:

✓ A technology that has the capability alter our lifestyle, work, business and global economy.

#### DTs include:

- ✓ Mobile Internet
- ✓Internet of Things
- √ Big Data
- ✓ Cloud Computing
- ✓ Advanced Robotics

- ✓ Blockchain Technology
- ✓ Automation of Knowledge Work
- √3-D Printing
- ✓ Near Autonomous Vehicles
- ✓ Renewable Electricity etc.



### Disruptive Technologies:

"At least 40% of all businesses will die in the next 10 years ...... if they don't figure out how to change their entire company to accommodate new technologies."

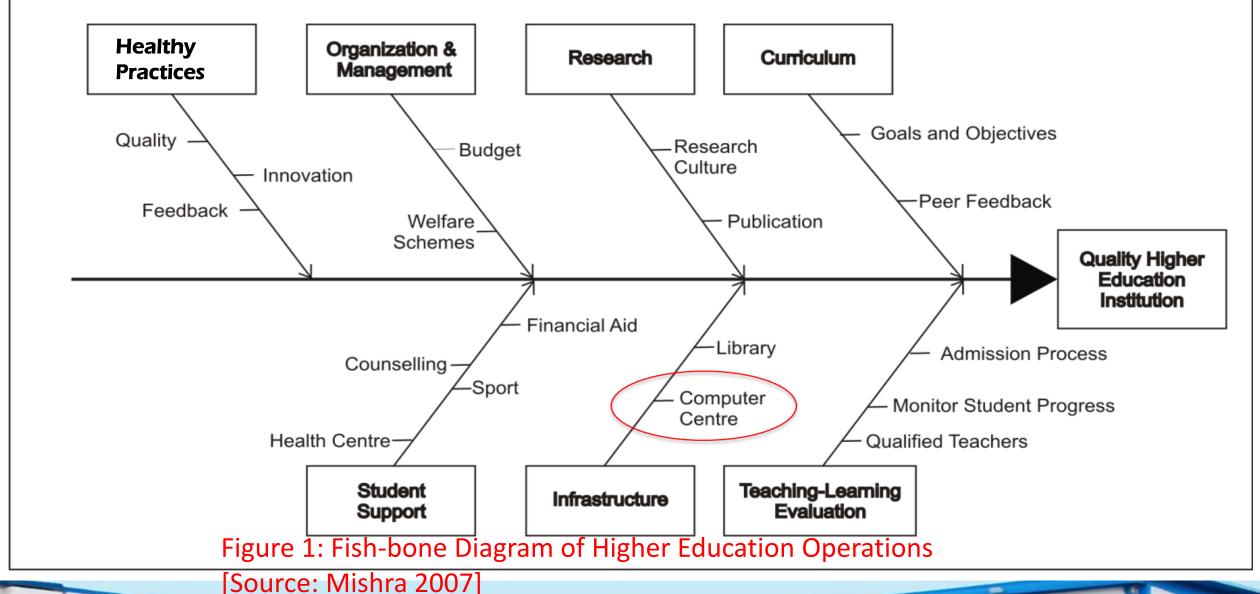
.....John Chambers

Executive Chairman, Cisco System



# **Basic Operations of HEIs**

### **Basic Operations of HEIs**



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## Basic Operations of HEIs Cont'd

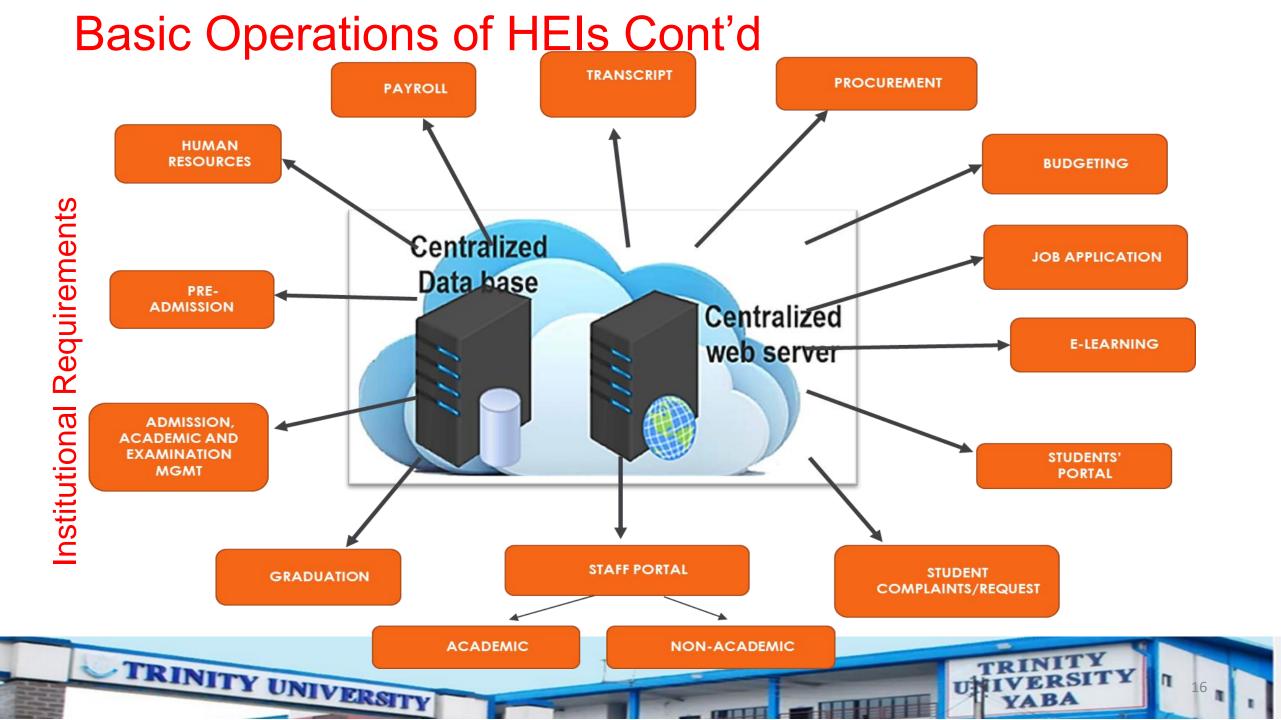
- The traditional Computer Centre has been rebranded by many institutions to reflect the current IT trends.
- Research in the digital age requires a new kind of infrastructure
  - digital libraries and databases;
  - access to networks;
  - adequate communications bandwidth; and
  - supercomputers, and various support services (National Academy of Science, 2019).



### Basic Operations of HEIs Cont'd

- Higher Education Authority Future Focus Forum (2019) presented the Digital Transformation and Empowering Technologies in Higher Education in the following areas:
  - Admissions & Enrolments
  - Teaching and Learning (MOOCs, LMS, Flipped CLR)
  - Digital libraries and databases (Learning & Research)
  - Availability & Access to networks
  - Students Retention
  - Alumni Engagement
  - Students Life & Support
  - Students Recruitment, etc.







### The Ranking Bodies include:

- 1. THEWUR
- 2. SJTUR
- 3. Webometrics
- 4. Repositories



### The Ranking Bodies include:

#### 1. THEWUR

- a. Teaching (30%) [Smart boards, LMS, Broadband, Tablets, etc.]
- b. Research (30%) [Digital Libraries, Databases, Broadband, Plagiarism test, etc.]
- c. Citation (30%) [OERs, Research quality, Web presence, etc.]
- d. International Outlook (7.5%) [Foreign presence Staff & Students] ]
- e. Industry Income (2.5%) [Research productivity]



#### 2. SJTUR Parameters

Dimension	Indicator	Definition	Weight
Quality of Education	Alumni	Alumni of an institution winning Nobel Prizes and Fields Medals	10%
Overlite and Francisco	Award	Staff of an institution winning Nobel Prizes and Fields Medals	20%
Quality of Faculty	HiCi	Highly cited researchers in 21 broad subject categories	20%
	N&S	Papers published in Nature and Science	20%
Research Output	PUB	Papers indexed in Science Citation Index-expanded and Social Science Citation Index	20%
Per Capita Performance	PCP	Per capita academic performance of an institution	10%



Indicators	Description	Source	Weight
Presence	Size (number of webpages) of the main subdomain of the institution. All subdomains	Google	5%
	sharing the same (Main and Central)		
	webdomain and all the rich files (pdf, ps, doc,		
	pptx, etc) documents.		
Visibility	Number of external networks (subnets)	Ahrefs	50%
(Impact)	originating backlinks to the institution's	Majestics	
	webpages.		
Transparency	Number of citations from top authors according	Google	10%
(Openness)	to the source.	Scholar	
		Citations	
Excellence	Number of papers among top 10% most cited	Scimago	35%
(Scholar)	in 26 disciplines. Data for the five year period		
	(2011-2015) for 2018 ranking.		
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#### 4. Repositories

#### Objectives are to:

- Support Open Access Initiatives.
- Grant free Access to Scientific and Academic publications to
   Researchers and Institutions in the developing countries in particular.
- Motivate Scholars and Institutions to create Web presence to reflect their Academic endeavours.
- Measure Global Visibility and Impact of Scientific Repositories.



#### 4. Repositories Ranking Parameters

S/N	Indicators	Description	Weight (%)
1.	Size	Total number of pages provided	20
2.	Visibility	Number of external links received	50
3.	Rich Files	Number of documents in pdf format from Google	15
4.	Scholar	Total number of entries in Google Scholar	15

### My 8-Point Agenda as Vice-Chancellor, CU

- One unique parameter that deals with Discipline, Spirituality & Infrastructure
- All the 5 parameters in THEWUR
- Two parameters in SJTUR (Alumni & Award)

#### My 8-Point Agenda as Vice-Chancellor, CU

- 1. <u>Disciplined Atmosphere for Learning</u>
  - a. Evolve a CU Culture
    - ◆ Improved level of Spirituality
    - ◆ Improved Punctuality at meetings and Chapel Services
    - ◆24 Hours Turnaround of memos
    - ◆ FSP reinvigorated
  - b. Provide Infrastructural Facilities
    - ◆ Improve Internet Services [Campus-wide Internet Coverage]
    - ◆ Improve Teaching Facilities [Smart boards, Tablets (mLearning), LMS, etc.]
    - Improve Power/Water Supply [Independent power plant]



### **Mobile Learning Initiative**

- My administration pioneered mobile learning in the University Education System in Nigeria.
- All the students of the University were provided with Tablets that serve as a platform for deploying educational resources.
- It:
  - improves internal efficiency;
  - supports learning anywhere, anytime; and
  - offers mobile library and tutorial.

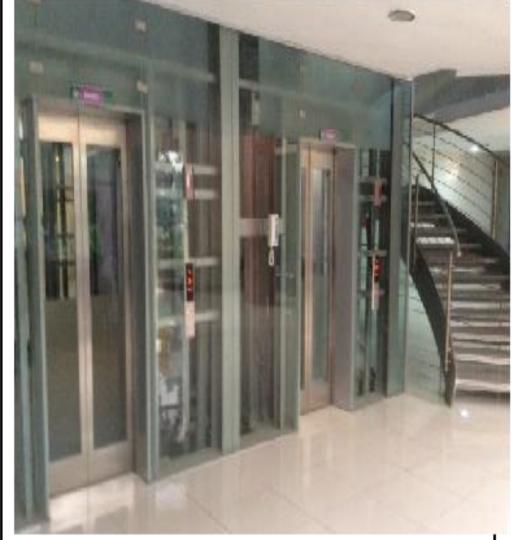






The CU Centre for Research & Development

TRINITY UNIVERSITY



The Elevator & Staircase



# Digital Infrastructure and the Challenge of Access



**Admissions Quota** 

Applicants through UTME about 1.8m

#### Admissions:

- 1. Degree 418k
- 2. ND 73k
- 3. NCE 74k
- 4. NID 236
- Total about 566k

About 1.2m candidates without access



### Any model to adopt? Yes

- ✓ Huge investment in Digital Infrastructure
  - >ODL
  - **≻**MOOCs

# **Examples of Open Universities**

S/No.	University	Enrollment
1.	Indira Gandhi NOU (India)	3,500,000
2.	Anadolu University, Turkey	1,141,180
3.	Allama Iqbal OU (Pakistan)	1,121,038
4.	Payame Noor University, Iran	818,150
5.	Bangladesh Open University, Gazipur	600,000
6.	University of South Africa, Pretoria	250,000
7.	Cairo University, Giza, Egypt	200,000



 Gentlemen, if a single country in Africa: Cairo University or University of South Africa has capacity for 40% of our yearly intakes then WE ARE NOT DOING WELL!!!!!



- Online Courses:
  - Udemy
  - Alison
  - -edX
  - MIT & Harvard Courseware
  - FutureLearn



The University of the People (UoPeople) Model

#### **Our Mission**

 The mission of University of the People is to offer affordable, quality, online, degree-granting educational programs to any qualified student.

#### **Our Goals**

- To provide the opportunity for higher education to students from diverse backgrounds through:
  - Utilizing the Internet to provide distance education
  - Offering programs at minimal costs
  - Providing a wide range of financial assistance options
  - Promoting the University's programs in underserved regions of the world



- The University of the People (UoPeople) Model
- The world's first non-profit, tuition-free, accredited, online, American university.
  - ➤ University of the People is tuition-free.
  - ➤ No charge for teaching or instruction.
  - ➤ UoPeople charges only an application fee and an Assessment Fee per course completed.
  - ➤ Those who cannot afford these fees, scholarships are available to help support their studies.



# Digital Infrastructure and Access Challenge Cont'd

- The University of the People (UoPeople) Model
- The Programmes:
  - Computer Science (Associate & B.Sc degrees)
  - Business Administration (Associate, B.Sc & MBA degrees)
  - Health Science (Associate & B.Sc degrees)
  - > Education (M. Ed).
- Students from 194 Countries



Mr. Shai Reshef President, University of the People





 "Today students are not just looking for handouts and resources stored on their VLE. They want to participate, communicate and collaborate much more with staff and each other through the learning environment."

Karen Barton,
 Director of the Learning and Teaching Innovation Centre,

University of Hertfordshire



## Necessitated by:

- ✓ Desire to expand Access
- ✓ Growing cost of Tuition
- ✓ Declining Public Sector funding
- √ Rise of Alternative Channels to Access Leaning (ODL, MOOCs, LMS, etc)
- ✓ Demand for Competency-based Education
- ✓ Personalized Education
- ✓ Alumni Engagement



- Digital Infrastructure to Support Tomorrow's Research Communities (National Academy of Science, 2019)
  - ✓ Digital Libraries & Databases
  - ✓ Internet/Network Access
  - ✓ Broadband
  - ✓ Collaboratoy Collaboration & Laboratory (Labs without walls)



The Nigerian Research and Education Network (NgREN) Initiative:

#### Challenges

- Lack of adequate Internet bandwidth compared to universities in other countries due to high costs.
- Lack of interconnectivity within and outside the country for teaching and research collaborations with inability to:
  - Create and share requisite academic contents
  - Develop high impact collaborative teaching and learning platforms
  - Develop high impact collaborative research programmes
  - Develop advanced science and technology talents
  - Imprint our footprints on the global research and innovation landscape
  - Improve upon our global rankings amongst universities



## NgREN Scope

#### Internet/Telecommunication Services:

 At least 155 mbps of Internet bandwidth to each member, hosting of web sites, DNS, IP telephony platform, video conferencing services.

### Security services:

 antivirus, anti spam, intrusion prevention, denial of service protection, web filtering, etc.



NgREN Scope

#### Planned Services:

 IPLC to London, repositories setup, access to resources from other RENs, storage services, high performance computing, Identity Federation (authentication, authorization, access control), Managed services, Level 2 and Level 3 Network support, Internet Exchange, IPv4 & IPv6 infrastructure, BGP peering. Subscription to Ebsco host e-journals and eBooks, subscription to Science Direct e-journals





#### PHYSICAL HARDWARE SERVER

<ul> <li>HP</li> <li>HP DL 380 G7</li> <li>Sun Microsystem</li> <li>HP Servers</li> </ul>		
	<ul> <li>HP Servers</li> <li>Huawei         Server for         Cloud         Computing</li> </ul>	• HP 1800 Blade Servers • HP Procurve Servers

#### SOFTWARE VIRTUALIZATION

	Inst. A	Inst. B	Inst. C	Inst. D	Inst. E	Inst. F
Server Operation System Software	<ul><li>Windows</li><li>Standard,</li><li>Linux</li></ul>	Windows • Standard, Linux	Windows Standard, Linux, Solaris	<ul> <li>Windows         Standard, Linux</li> </ul>	<ul> <li>Windows         Standard, Linux,         Huawei         Virtualization         Software</li> </ul>	<ul><li>Windows Standard, Linux</li></ul>
Server Virtualization Technology	<ul><li>Vmware vSphere and VCenter.</li></ul>	Vmware vSphere	Vmware vSphere	<ul><li>Vmware vSphere</li></ul>	Vmware vSphere	<ul><li>Vmware vSphere</li></ul>

#### **Application Server**

Inst. A	Inst. B	Inst. C	Inst. D	Inst. E	Inst. F
<ul> <li>Service (DNS)</li> </ul>	<ul> <li>Domain</li> </ul>	<ul> <li>Domain Naming</li> </ul>	<ul> <li>Domain Naming</li> </ul>	<ul> <li>Domain Naming</li> </ul>	<ul> <li>Domain</li> </ul>
Server.	Naming	Service (DNS)	Service (DNS) Server.	Service (DNS)	Naming
<ul> <li>Dedicated Web</li> </ul>	Service (DNS)	Server.	<ul> <li>Email Servers.</li> </ul>	Server.	Service (DNS)
Server with	Server.	<ul> <li>Email Servers.</li> </ul>	<ul> <li>Web Server.</li> </ul>	<ul> <li>Email Servers.</li> </ul>	Server
Dedicated IPs	<ul> <li>Web Server.</li> </ul>	<ul> <li>Web Server.</li> </ul>	<ul> <li>VOIP Server</li> </ul>	<ul> <li>Web Server.</li> </ul>	<ul> <li>Email Servers</li> </ul>
<ul> <li>Authentication</li> </ul>	<ul> <li>E-mail Server</li> </ul>	<ul> <li>Authentication</li> </ul>	<ul> <li>Authentication Servers</li> </ul>	<ul> <li>Authentication</li> </ul>	• E-Library
Servers		Servers		Servers.	Servers
<ul> <li>E-mail Server</li> </ul>	<ul> <li>Authentication</li> </ul>	<ul> <li>VOIP Server</li> </ul>		<ul> <li>VOIP Server</li> </ul>	<ul> <li>Teleconferenc</li> </ul>
<ul> <li>Cloud server for</li> </ul>	Servers				e Servers
Library OPAC	VOIP Server				<ul> <li>Web Server</li> </ul>
<ul> <li>VOIP Server</li> </ul>					<ul> <li>VOIP Server</li> </ul>
					<ul> <li>Authentication</li> </ul>
					Servers

#### **NETWORKING INFRASTRUCTURE**

Inst. A	Inst. B	Inst. C	Inst. D	Inst. E	Inst. F
<ul> <li>Mikrotic CCR</li> </ul>	<ul> <li>GATEWAY Router:</li> </ul>	GATEWAY Router:	<ul> <li>GATEWAY Router: Cisco</li> </ul>	• GATEWAY	GATEWAY
1036-12G-4S.	MikroTik	Bifrost(Linux), Router: Cisco	2800 Series Router	Router: Cisco	Router:
<ul> <li>Cisco Catalyst</li> </ul>	CCR1036-12G-4S.	2821 ISR).	<ul> <li>CORE Switch: Cisco</li> </ul>	2821 ISR).	Bandwidth
WS-C3750G-	<ul><li>CORE Switch:</li></ul>	CORE Switch: Huawei S9700	2960 Switch.	<ul><li>CORE Switch:</li></ul>	Aggregator and
24PS-S	Cisco Catalyst	X2.	<ul> <li>Access Switch: Cisco</li> </ul>	Cisco Catalyst	Router.
	C3560-E 24-Port,	<ul> <li>Distribution Switch S7700 X2.</li> </ul>	2950 / 2960 Switches	C3560-E 24-Port.	Distribution
	2x10G uplink.	<ul> <li>Access Switch: Cisco Catalyst</li> </ul>		<ul> <li>Distribution</li> </ul>	Switch: Cisco
	<ul> <li>Access Switch:</li> </ul>	2960		Switch: Cisco	Switches Cisco
	Cisco Catalyst			2950 / 2960	SF300 Switch
	2960S-24TS-L			Switches	DLink Layer 2
	Switch				Switches

#### **SECURITY PROTECTION**

Inst. A	Inst. B	Inst. C	Inst. D	Inst. E	Inst. F
Check Point     1450 Novt	• Open-Source.	<u> </u>	Software Firewall     (Linux OS)	Software  Firewall	Coffusions
1450 Next Generation	<ul><li>Cisco</li><li>SonicWALL</li></ul>	Bifrost(Linux) Firewall	<ul><li>(Linux OS).</li><li>Authentication System</li></ul>	Firewall.  • Authentication.	<ul> <li>Software Firewall</li> </ul>
Threat			,	• VLANs	Authentic
Prevention &					ation
SandBlast					

#### FIBER INFRASTRUCTURE

Inst. A	Inst. B	Inst. C	Inst. D	Inst. E	Inst.
• MTN Fibre	<ul> <li>There is a 1Gbps         Fiber Linking all             major buildings     </li> </ul>	<ul> <li>Fiber Cable Ring Link within the campus</li> </ul>	<ul> <li>Fiber Cable Ring Link within the campus</li> </ul>	<ul> <li>Fiber Cable         Ring Link within the campus     </li> </ul>	<ul> <li>Fiber Cable Ring Link within the campus</li> </ul>



#### POWER BACKUP SYSTEM

Inst. A	Inst. B	Inst. C	Inst. D	Inst. E	Inst. F
<ul> <li>CyberPower PR1500LCDR T2UN Line- Interactive</li> <li>1500VA 8AC outlet(s).</li> <li>15 KVA APC UPS Units</li> </ul>	APC UPS     Units. Power     Inverter Units	<ul> <li>2 Units of 10KVA UPS, 1         Units of 6KVA Power         Inverter.</li> <li>1 Units of 6KVA Power         Inverter. 15KVA UPS.         20KVA Automatic Voltage         Regulator. 15KVA UPS 2</li> </ul>	<ul> <li>2 Units of 3KVA Power Inverter.</li> <li>1 Unit of 2.5KVA Sukom UPS 2 Units of 3KVA Power Inverter</li> </ul>	<ul> <li>1Unit of 15KVA         Centralized         Power Inverter.</li> <li>1 Units of 3KVA         Power Inverter</li> </ul>	<ul> <li>1 Unit of 10KVA Centralized Power Inverter</li> <li>3 Units of Zinox 5KVA Power Inverter 1 Unit of APC 3KVA Power Backup</li> </ul>

#### **INTERNET ACCESS**

Inst. A	Inst. B	Inst. C	Inst. D	Inst. E	Inst. F
	<ul> <li>21st Century x 2</li> </ul>	<ul> <li>MainOne</li> </ul>	• IPNX.	A VSAT Connectivity	• MLTECH.
	STM1.	Cable.	• Onet	to 1 ISP	• SUBURBAN
<ul> <li>MTN Fibre</li> </ul>	• MTN.	<ul> <li>NIXP.</li> </ul>	Radio Connectivity to	(1mbps/512kbps).	Radio Connectivity to
Optics	<ul> <li>GLOBACOM</li> </ul>	• GUAP	ISPs. 25mbps	<ul> <li>A Radio Connectivity</li> </ul>	ISPs. 30mbps
(10M/10M)			Aggregated Link	to other ISP.	Aggregated Link
<ul> <li>Vodacom (P2P)</li> </ul>			- 10mbps from IPNX	(47mbps Aggregated	- 15mbps from
Radio			- 15mbps from Onet)	Link	MLTECH
Connection.				- 45mbps	- 15mbps from
(20M/20M)				- 2mbps)	SUBURBAN
<ul> <li>NCC C-band</li> </ul>					VSAT Modem
(512kbp)					



- ✓ The Access challenge is real!
- ✓ The Quality challenge is real!
- ✓ Education tourism is on the increase!
  - A drain on our economy
  - Lost N1.5t yearly to Education Tourism (2013)
  - Ghana raking at least \$1b yearly (@N150 to \$)

#### ✓ UNESCO (2012):

- UK 17,542 Students
- US 7,318 Students.
- Ghana 71,000 Students.
- S/Africa 1,908 Students.
- Canada 6,000 (2014) etc.

Can we really match these foreign universities in terms of quality?



- ✓ Investment in Digital Infrastructure is key
- √The 21<sup>st</sup> Century HEIs, there is need for investments in:
  - 24/7 Power supply
  - 24/7 Internet facility
  - Ubiquitous ICT deployment
  - Currency of Library databases & eServices, etc



- ✓ At this level, government is handicap.
- ✓ PPP is a welcome development
- ✓ Within my first few weeks of existence of Trinity University:
  - ✓ MainOne visited unsolicited, did a personal survey and submitted a proposal on:
    - 1. Connectivity Services
    - 2. Data Centre Services
    - 3. Cloud Services
    - 4. Managed Services

A welcome development



- ✓ The NgREN initiative has the capacity to place the Nigerian University System on the same pedestal with world-class universities.
  - ✓ It will improve dramatically the Access & Quality of education in Nigeria as well as foster Staff/Student exchanges because of the enabling Digital Infrastructure offered by the platform.
  - ✓ It has the potential of crashing the ICT by about 70%.



- ✓IT Professionals cannot afford to sit of the fence any longer.
- ✓ Let's collaborate:
  - √Town & Gown
  - ✓ Operators (IT) and Regulators (NUC)
  - ✓ Let's do the University of the People model.

  - Who knows whether you are in office for such a time as this....!!



- ✓ Finally, for the 21<sup>st</sup> Century HEI to remain relevant and competitive, there must be massive investment and deployment in ICT in all her operations, and most importantly in:
  - ✓ Teaching
  - ✓ Research
  - ✓ Citation, etc.
- ✓ These would enhance the ranking of the University Globally:
  - THE, Webo & Repo, etc.
- ✓ Accord the Researcher global recognition and respect among the comity of World-class Academics.



# Thank you for your attention

